

PARK PLACE PET HOSPITAL, P.C.

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HOSPITAL EVALUATION

Please assign a letter grade to each of the following questions:
A=EXCELLENT B=GOOD C=SATISFACTORY D=UNSATISFACTORY F=POOR

- GRADE _____ 1. How was your phone call to our practice handled?
Name of the employee who helped you? _____
Explanation? _____
Suggestions? _____
- GRADE _____ 2. How was the hospital environment (inside & outside)?
Explanation? _____
Suggestions? _____
- GRADE _____ 3. What was your experience at the reception desk?
Name of the receptionist who helped you? _____
Explanation? _____
Suggestions? _____
- GRADE _____ 4. Did the technicians/nurses perform their duties to your satisfaction?
Name of the technician? _____
Explanation? _____
Suggestions? _____
- GRADE _____ 5. How were the doctors?
Which doctor did you or your animal see? _____
Explanation? _____
Suggestions? _____
- GRADE _____ 6. How did the grooming department do?
Explanation? _____
Suggestions? _____
- GRADE _____ 7. How did the boarding department do?
Explanation? _____
Suggestions? _____
- Your name (if you wish) _____
Date _____